



Pursuit of Housing Partners Meeting

Date: June 21, 2017

Time: 12:00 PM

Location: Thurman Brisben Center

MEETING CALLED BY	Kate Gibson (GWRC)
TYPE OF MEETING	Special Meeting
NOTE TAKER	Sam Shoukas
ATTENDEES	Kate Gibson (GWRC) Kim Lally (TBC) Meghann Cotter (Micah) Tara Best (Loisann's Hope House) Tammy Torres (Empowerhouse) Sam Shoukas (AmeriCorps VISTA)
ABSENT	Lisa Crittenden (Loisann's Hope House) Kathy Anderson (Empowerhouse)

DISCUSSION	
<p>Meeting was called to discuss the need for adoption of NAEH RRH Benchmarks and Standards. Sam Shoukas created a community wide policies and procedures manual for the RRH program based on the discussion from the previous POH meeting, meeting with the Housing Locator, and the NAEH standards.</p> <p>Review of Policies and Procedures</p> <ul style="list-style-type: none"> • Sam Shoukas led group through a brief overview of the document. The document includes the process for access and prioritization for the RRH program and the core components of the program: housing identification, financial assistance and case management. HMIS standards and performance benchmarks were also detailed in the document. • Comments/ questions were taken from the group: <ul style="list-style-type: none"> ○ Kim Lally requested that the FRCoC RRH Prioritization Criteria be added to the 	

document as an Appendix.

- Kim Lally requested that the CoC discuss a way to have the housing resources identified by the housing locator shared with case managers for those being assisted through self-resolving. The members agreed that this was a need and that they should discuss with the housing locator to understand a possible procedure for this.
- Kim Lally also had questions about the training for case managers, which Kate Gibson explained would be developed and provided by CoC staff on an annual basis.

Benchmark Data

- Kate Gibson reviewed benchmark data that was analyzed to understand baselines for benchmarks. There are some known data quality issues that made the analysis of data difficult. HMIS refresher training has been scheduled for July to assist with clearing up some of these quality issues.
- For Benchmark 1, there is insufficient data that could be collected from HMIs to determine the actual length of time RRH participants are spending in the program before being housed. However, based on information gathered from anecdotal circumstances and the discussion with the housing locator, it is taking about 45 days to get someone housed through the housing locator. With the 72 hour grace period before assessment is to be completed, the goal for the community is to house participants within 50 days of enrollment into RRH. This varies from the NAEH benchmark due to lack of affordable housing in the area and the households with higher housing barriers that are currently being served.
- For Benchmark 2, there are some known data quality issues that may account for lower rates for housing to permanent housing. Members have stated that they have changed the way that questions are asked to participants to ensure that they are gathering the information correctly. However, some of the providers are either meeting or close to meeting the NAEH established benchmark and therefore, the community goal will be to strive for that benchmark that 80% of households exiting RRH will exit to permanent housing.
- For Benchmark 3, there was difficulty running the numbers because the report was deduplicating clients that also had exits from shelter programs and therefore, not all RRH cases were counted in the number. However, with the data provided and the HUD system performance measures that have been submitted for the last fiscal year, it appears that the community is meeting the goal and therefore, the community will continue to strive toward meeting the NAEH established benchmark that 85% of households that exit RRH do not return to homelessness within one year.

Adopting the Community Policies and Procedures

- Kim Lally moved to adopt the RRH Policies and Procedures with the additions discussed. Tara Best seconded the motion. All members agreed to adopt the document.

CONCLUSION

ACTION ITEMS	PERSON(s) RESPONSIBLE	DEADLINE