



FREDERICKSBURG REGIONAL
CONTINUUM OF CARE

SOAR Meeting

Date: November 20, 2019

Time: 11:00 AM

Location: Conference Line

MEETING CALLED BY	Sam Shoukas (GWRC)
TYPE OF MEETING	Monthly Meeting
NOTE TAKER	Lauren Dracoules
ATTENDEES	Lauren Dracoules (Micah Ministries) Georgi Fisher (DBHDS) Evelyn Garcia (Child Support Enforcement) Teresa Hernandez Sizemore (DDS)
ABSENT	Sam Shoukas (GWRC) Alvin Gritz (DDS) Samantha Stevens (Spotsylvania DSS) Felicia Taylor (Spotsylvania DSS)

DISCUSSION	
<p>Introduction</p> <p>Approve July 31, 2019 Minutes</p> <ul style="list-style-type: none"> Lauren Dracoules motioned to approve the minutes and Georgi Fisher seconded the motion. The motion passed unanimously. <p>Approve September 25, 2019 Minutes</p> <ul style="list-style-type: none"> Lauren Dracoules motioned to approve the minutes and Georgi Fisher seconded the motion. The motion passed unanimously. <p>SOAR Lead Updates</p> <ul style="list-style-type: none"> State SOAR Lead <ul style="list-style-type: none"> A SOAR Cohort training beginning January 10/2020 that will take place over 6 	

weeks. Registration for any looking to participate is due by 11/22/2019.

- **DDS Lead**

- Alvin's position will be filled no later than 1/24/20. Until that position is filled, SOAR workers do not need to contact Teresa when a new SOAR claim is received by DDS. SOAR workers should continue to track cases and follow-up as needed if communication with the analyst becomes difficult.
- Georgi inquired about any issues with SOAR cases being flagged appropriately by SSA. Evelyn and Lauren did not report any issue with this.

Troubleshooting Current Cases

- The team discussed any current issues and cases.

Success Stories

- Georgi shared statewide data for Virginia 2019 outcomes. Overall, the state average approval rate is 76%, 10% higher than the national average. As a result, Virginia has been recognized as a superstar state! Processing time for claims went up from 93 days last year to 100 days this year; however data reporting last year was more inconsistent than this year's reporting efforts.

Next Meeting

- Next meeting will be held January 22, 2020 at 11AM at GWRC.

CONCLUSION		
ACTION ITEMS	PERSON(S) RESPONSIBLE	DEADLINE