



FREDERICKSBURG REGIONAL  
CONTINUUM OF CARE

## **System Planning Committee Meeting Agenda**

September 16, 2020

- Introductions
- Approve August 19, 2020 Minutes
- Exit Survey Draft
- Housing Surge Update
- COVID-19 Update
- Agency Discussions

Next Meeting: October 21, 2020 at 3PM



FREDERICKSBURG REGIONAL  
CONTINUUM OF CARE

**System Planning Committee Meeting**

**Date:** August 19, 2020

**Time:** 3PM

**Location:** Virtual - GoToMeeting

<b>MEETING CALLED BY</b>	Sam Shoukas (GWRC)
<b>TYPE OF MEETING</b>	Monthly Meeting
<b>NOTE TAKER</b>	Sam Shoukas (GWRC)
<b>ATTENDEES</b>	Empowerhouse – Kathy Anderson, Tammy Torres Micah Ecumenical Ministries – Meghann Cotter; Lori Yelverton Loisann’s Hope House - Lisa Crittenden Thurman Brisben Center – Kim Lally Spotsylvania County Schools - Michelle Patton Swisher George Washington Regional Commission - Sam Shoukas; Maria Cornett; Aisha Balogun
<b>ABSENT</b>	Rappahannock Area Community Services Board McGuire VA Medical Center Christian Zammis - Individual

<b>DISCUSSION</b>	
<p><b>Introductions</b></p> <p><b>Approval of July 15, 2020 Minutes</b></p> <ul style="list-style-type: none"> <li>Kim Lally moved to approve the minutes and Michelle Patton Swisher seconded the motion. The motion carried unanimously.</li> </ul> <p><b>COVID-19 Updates</b></p> <ul style="list-style-type: none"> <li>CoC Staff continue to discuss funding needs with DHCD. If there are any changes in funding needs from what was recently submitted in the June request, providers are encouraged to let CoC staff know so that updated information can be relayed to DHCD in making future determinations.</li> </ul>	

**Housing**

- **RRH COVID-19 Funds**
  - CoC staff will be providing HMIs training for RRH COVID funds. These funds are ESG-CV funds and required more reporting to HUD than usual. Persons housed since April are encouraged to be entered into these projects and supported throughout their stay in RRH under one funding source.
- **Housing Location Push**
  - Housing location is gearing up to bring more landlords and units on board to achieve the goal of all households currently in ES housed by the end of the year. Meghann has sent invitations to all providers to join those calls.
- **Tracking Housing Outcomes**
  - CoC Staff proposed option for tracking housing outcomes and monitoring the community’s progression in meeting housing goals by the end of the year. CoC staff will continuously include housing tracking in the monthly snapshot that is included as part of the prioritization process.

**Agency Discussions**

- Agencies provided updates on programming and COVID precautions.

**Next regular meeting is scheduled for September 16, 2020 at 3 PM.**

<b>CONCLUSION</b>	
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# Shelter Exit Survey

Thank you for your participation in the Fredericksburg Regional Continuum of Care Shelter Exit Survey. You have been asked to participate in this survey because you recently stayed at one of our community's emergency shelters. We would love your feedback on your stay there in an effort to understand the strengths and weaknesses of our communities shelters. Your feedback helps to better understand the reality of shelter and to guide our work in supporting shelters in providing the best possible shelter experience in our community.

This survey is confidential and the information that you provide will not be shared with the shelter directly. All information and feedback collected during this survey is sent to third party staff to review. The shelter will not receive a copy of your survey and will not be able to tie any feedback back to you personally. The feedback that you provide will only be provided to the shelter as part of a collaborative analysis of all submitted surveys. This survey is completely voluntary and you can end at any time or skip any questions that you do not feel comfortable answering.

If you have any questions about this survey or your privacy by taking it, please contact to Samantha Shoukas at 540-642-1578 or [shoukas@gwregion.org](mailto:shoukas@gwregion.org).

## 1. Age

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## 2. Gender

*Mark only one oval.*

- Female
- Male
- Trans Male (Female to Male)
- Tans Female (Male to Female)
- Gender Non-Conforming
- Prefer not to say

## 3. Race

*Mark only one oval.*

- Caucasian/White
- African-American/Black
- Asian
- American Indian/Alaskan Native
- Native Hawaiian or Other Pacific Islander
- Multiple Races
- Prefer not to say

## Shelter Exit Survey - Shelter Info

## 4. Which shelter were you stay at?

*Mark only one oval.*

- Empowerhouse
- Loisann's Hope House
- Micah Cold Weather Shelter
- Micah Respite Shelter
- Thurman Brisben Center

## 5. Did you have your children in shelter with you?

*Mark only one oval.*

- Yes
- No

6. How long was your stay in shelter?

Estimations are fine.

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7. What was the main reason for leaving shelter?

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8. Was there something else that you wish happened at the shelter that didn't? If so, what is it?

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9. Where are you staying now?

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Shelter Exit Survey

The following questions pertain to your general stay at the shelter.

## 10. Please rate your agreement with each of these statements.

Mark only one oval per row.

	Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree
Shelter was easy to access/get into.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I was explained the rules/expectations of shelter upon entry,.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The rules of the shelter were easy to follow.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The rules of the shelter made it difficult for me stay there.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The shelter was clean.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I felt safe during my stay in shelter.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I felt like the shelter staff were approachable.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I felt respected by the shelter staff.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel that the shelter staff understood my needs.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I felt like I got the services that I needed while in shelter.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall, I am satisfied with my shelter stay.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

11. Additional comments on the questions above.

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Shelter Exit Survey -  
Case Management

The following questions pertain to your experiences with case management while staying in the shelter.

12. On average, how often did you meet with you case manager while staying in shelter?

*Mark only one oval.*

- Daily
- Weekly
- Bi-weekly
- Monthly
- Never



## 13. Please rate your agreement with each of these statements.

Mark only one oval per row.

	Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree
My participation in shelter case management was fully explained to me at the beginning of my stay.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I understood what was expected of me by my case manager.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My case manager and I talked about housing goals often.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My case manager was knowledgeable about homeless needs.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My case manager was helpful in assisting me toward achieving my goals.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My case manager was available when I needed them.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I felt respected by my case manager.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My case manager listened to me when I talked.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My case manager was nice and approachable.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I could go to my case manager when I was having an issue.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

14. Additional comments on the questions above.

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Shelter Exit Survey

15. Please rate your agreement with each of these statements.

*Mark only one oval per row.*

	Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree
I would recommend this shelter to someone in need.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would stay at this shelter again if I needed to.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

16. Any additional comments that you would like to provide regarding your stay at shelter.

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17. Would you like to receive follow up to further discuss your comments/survey if needed?

*Mark only one oval.*

Yes

No

18. If yes, please provide name and contact information to get in touch with you.

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